



Injury Management Information Sheet

Your Partner in Occupational Health & Safety

Baron Health & Safety Consultants is a Calgary-based firm that helps companies strategically navigate workplace injuries and broader health and safety challenges. As consultants, we pride ourselves on working *with* companies as opposed to *alongside them*, establishing consistency together for how incidents are managed and offering peace of mind for all of those involved. Our distinctive emergency medicine approach is backed by clear guidance, attentive support, evidence-based solutions, and a team that **truly cares**. Working with Baron means bringing structure and confidence to your unique operational health and safety operations, regardless of how complex or simple they may be.



What Baron's Injury Management Service Entails

Baron's Injury Management service is intended to support the period that follows a workplace injury. Once an injury has occurred, our team spearheads the next steps by coordinating return-to-work plans, monitoring progress, identifying modified duties, and maintaining clear communication between the appropriate parties.

This service is commonly paired with our [Virtual Triage service](#), allowing our Registered Nurses to become involved early when an injury occurs and carry that insight forward into the next phases of individualized injury management. The result is a streamlined and informed process that not only encourages successful outcomes for injured workers but also helps employers keep claim costs under control.

A Hands-On Approach to Injury Management



Baron's approach to Injury Management is defined by active involvement at every stage of the process. This commitment regarding the way in which we execute Injury Management has become a true differentiator as compared to other competitors within this space.

Rather than stepping back after initial plans are established, our Registered Nurses take initiative and remain closely involved as each case unfolds. Our nurses utilize their medical expertise to understand when plans need to pivot based on how an injury is, *or is not*, progressing. The result? Ensuring that injuries are managed as efficiently as possible while mitigating risk associated with lengthy WCB claims.

Our nurse-led involvement is backed by evidence-based decision-making and a real understanding of how workplace injuries can change over time. By staying in the weeds and responding to important developments as they arise, we strive to keep recovery on the correct path forward, ethically managing injuries with the common goal of officially transitioning workers back to their full duties.

Scan the QR code to schedule a free 30-minute consultation!



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Keeping Injured Workers & Employers Connected

Our hands-on approach to Injury Management naturally extends into the liaison role we play throughout each injury case. As recovery progresses, our team becomes the central point of communication between the injured worker and pre-appointed internal personnel. This helps both parties stay informed and aligned, completely eliminating any siloes that may otherwise exist.

By taking ownership of this communication, we ensure that updates are consistently offered and expectations remain clear. In addition, our team is available to clarify or provide any unique updates that may be required by either party. Such a role reinforces our commitment to Injury Management by establishing a more connected experience across the board.



From Common Pain Points to Clear Solutions

Injury Management often involves a number of moving parts, each of which can create challenges for injured workers and internal teams alike. Below are common pain points we have seen through our work with clients, along with how Baron helps address them.

Common Pain Points

Baron's Solution

1 Companies lose visibility and control over injury cases.

Through this service, our team assists companies in maintaining greater visibility and control by keeping the injury process organized and in line with established requirements. We encourage workers to utilize designated OIS clinics, stay in close contact throughout the duration of the claim, and flag any deviations from the standard process so the appropriate internal parties can be alerted of unacceptable behavior.

2 Administrative demands spiral out of control.

Our team helps reduce the internal workload tied to managing injuries by monitoring new medical documentation, updating modified duty offers as appropriate, and maintaining organized records of injury status for easy access. We also send timely updates to pre-appointed company representatives, helping internal teams stay informed without carrying the full administrative burden themselves.

3 Injury progress is not monitored closely enough over time.

We follow up with injured workers regularly to ensure they are attending work (mitigating a lost time risk), progressing as expected, and performing modified duties that remain appropriate for their stage of healing. Our RNs are trained to identify red flags, delayed healing, and plateaus, allowing us to pivot plans to optimize claim lengths and the worker's official return to full duties.

4 Workers struggle to navigate the medical system and WCB process.

Both the medical system and WCB process can be convoluted and confusing. As part of our Injury Management service, we are available to answer the worker's questions, help them understand their own medical information, assist in making appointments, and utilize their WCB benefits appropriately. This removes the need for your company representatives to be the "middle man" trying to assist a worker in seeking answers.